## **INTRODUCING**

The Detroit Department of Transportation's

# Telephone Translation Service

Spanish speaking customers can receive language translation services when calling DDOT Customer Service.

**Dial (313) 933-1300**, press **option 5**, and follow instructions to be connected to a translator.

## Servicio de Traducción Telefónica

del Departamento de Transporte de Detroit (DDOT)

Clientes de habla hispana pueden recibir servicios de traducción del idioma al llamar a Servicio al Cliente de 'DDOT'.

Marcar (313) 933-1300, presionar opción 5, y seguir las instrucciones para comunicarse con un traductor.

# Translation services are available during the following hours:

Monday through Friday 6:00 a.m. to 6:00 p.m. for Regular Bus Service 8:00 a.m. to 4:00 p.m. for MetroLift Service



Did you know...Schedules are available in Spanish and on the DDOT Web site. www.RideDetroitTransit.com

¿Sabía que...? Los horarios están disponibles en español a quien lo solicite y por Internet en el sitio de DDOT. www.RideDetroitTransit.com The mission of the Detroit Department of Transportation is to provide public transit services that are reliable, clean, customer-focused, safe and secure.



1301 E. Warren Ave. Detroit, MI 48207

#### **General Information**

(313) 933-1300 or (888) DDOT-BUS (336-8287)

#### **Detroit Metrolift Service**

(ADA Paratransit Service) (313) 933-1300

#### **TDD/TTY Hearing-Impaired Schedule Information**

(313) 834-3434

### After-Hours and Weekends Emergency Lift Service Assistance

6PM - 6AM (313) 935-LIFT (935-5438) Voice Relay Service: (800) 649-3777

The Detroit Department of Transportation (DDOT) ensures the right of all to participate in programs and services we provide. All DDOT passengers will be treated equally and will not be excluded from participation in, denied the benefits of, or subjected to discrimination under any federally-funded program or activity on the grounds of RACE, COLOR, or NATIONAL ORIGIN, as protected by Title VI of the Civil Right Act of 1964.

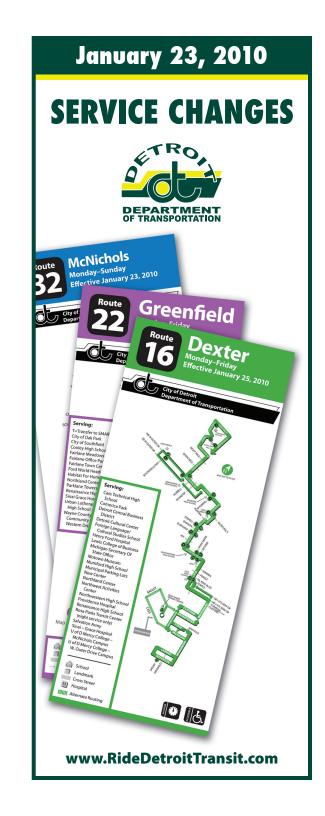
Any person who believes he/she has experienced discrimination MAY FILE A COMPLAINT WITHIN ONE HUNDRED-EIGHTY (180) DAYS following the date of the alleged discriminatory action. The complaint should include a description of the alleged action, the complainant's name, address, and telephone number.

Send Title VI Civil Rights complaints to: Detroit Department of Transportation, ADA Office, 1301 E. Warren Ave, Detroit, MI 48207 or call the Customer Service Center at (313) 933-1300 or (888) DDOT-BUS

Schedules and other printed materials are provided in multiple language formats – upon request.



www.RideDetroitTransit.com



## SERVICE CHANGES WEEKDAY

## **January 23, 2010**

The Detroit Department of Transportation periodically adjusts service by changing timetables or modifying routes to meet customers' needs. The following service changes are effective January 23, 2010.



Westbound travel time will decrease by 2 minutes between Cadillac/Harper and Cadillac/Warren.

A bus will travel to Southfield every third trip between approximately 6:00 a.m. to 6:00 p.m.

The wait time between buses will be every 40 minutes between approximately 6:00 p.m. and 10:00 p.m.

Greenfield

To ease overcrowding, one northbound trip at 2:20 p.m. has been added.

Linwood

To ease overcrowding, one northbound trip at 2:20 p.m. has been added.

McNichols
The route 1

The route has been extended from Rockdale to Telegraph between the hours of 6:00 a.m. and 6:00 p.m.

# Schoolcraft

Wait time between buses has decreased from 50 minutes to 35 minutes between 2:00 p.m. and 6:00 p.m.

Seven Mile
Wait time between buses has decreased from 16 minutes to 10 minutes between 6:00 a.m. to 9:00 a.m. and 2:00 p.m. to 6:00 p.m.

Southfield
Southbound trips will depart 5 minutes earlier between the hours of 1:00 p.m. and 6:00 p.m.

## Van Dyke

Wait time between buses has decreased from 18 minutes to 10 minutes between 6:00 a.m. and 9:00 a.m.

# 76 Hayes Limited

One eastbound trip at 5:45 p.m. has been added.

## **Imperial Limited**

The 6:07 p.m. eastbound trip has been deleted and one westbound trip at 6:20 p.m. has been added.

### WEEKEND SCHEDULE

There are no service changes.

# 2010 Census Day is April 1st

**Make Detroit Count 10 Questions...10 Minutes** Don't Forget to Fill it Out!

